

Login FAQ

Q. How do I log in to my Flexible Spending Accounts?

A. Please use the following instructions to log in to your Flexible Spending Accounts:

1. Click the Account Login button, in Orange on the 121 Benefits Hennepin County webpage (www.121benefits.com/hennepin).
2. If you have not yet accessed your account, on the left hand side of the Login screen, under the Existing User section, using lower case letters enter your first initial, last name and last four of your social security number as both the Username and Password. For example, if your name is John Smith and your SSN is 555-45-5555 you will enter jsmith5555. If you have previously accessed your account, under the Existing User section, enter your Username and Password in the applicable spaces on the left hand side of the login screen.
3. Click the login button.
4. You will be prompted to change your Password and choose five security questions and answers. You may change your Username but if you do not have to.
5. Include your e-mail address if you wish to receive correspondence via e-mail rather than in the mail.

